



Unified Communications As A Service

For many SMBs, a basic hosted phone system gives them every communications function they need. However, for Enterprises, Large Businesses, Multi-Site Companies, or any organization with many work-from-home employees, away-from-desk employees, or road warriors, a true Unified Communications (UC) system is needed to meet their demands.

UC brings together voice communications, chat, presence, mobility, collaboration, desktop sharing, faxing, voice mail, and business SMS into a single platform and integrated suite of applications.

Our geo-redundant and active-active architecture gives you the +99.99% uptime you demand.

Features and Benefits

MULTI-LOCATION OPTIMIZED

With UCaaS, you can deploy a feature-rich, consistent, globally accessible unified communications service throughout your enterprise, connecting employees and customers seamlessly.

MULTIPLE END-POINT OPTIONS

The system can be configured to use existing SIP phones, mobile devices, softphones, or even landlines. Many endpoints can be automatically provisioned, making set-up quick and easy.

MULTI-RING FOR TEAMS OR DEVICES

Calls can be delivered to multiple devices, ringing all of them at once or in sequence. Users can be organized into groups so that an inbound call can ring every person in the group.

OPERATOR CONSOLE/PRESENCE BUILT-IN

Calls can be routed from the console to any user. The operator can tell if that person is on the phone, available, in Do Not Disturb mode or in a custom presence state before routing the call. Calls can also be parked and retrieved from any extension on the system.

FULL MOBILE DEVICE SUPPORT

With dedicated Apple and Android mobile apps, you and your employees have full mobility. This is not just forwarding a call to a mobile device, but an application that turns the device into a fully functioning extension of the system. Make or receive calls, faxes and SMS messages, set-up conference calls, or turn on/off call recording. Every feature of the UC system is available from the mobile application.

Hosted PBX/Phone System

Reliable

Our Hosted PBX/Phone Service is delivered using a geographically redundant infrastructure. We currently have nodes in industry-leading colocation facilities in New York, Las Vegas, and Dallas. Our seamless failover using active-active application servers, combined with our network architecture, guarantees the highest uptime levels possible.

Personalized Customer Service and No Headaches

Your phone system is the life-blood of your business. We understand that outsourcing this important function can be scary. But we are local business people, just like you. We know that our best asset is the relationship that our people will have with you. No runaround, no giant call center to call when you need help.



We Set It Up For You

No Do-It-Yourself Setup. We work with you, step-by-step, to make sure that your new phone system is properly set-up on the first try. If needed, we can send someone to do the complete installation and setup for you.



Easy To Manage

You can make many changes to the phone system through our online portal. Don't want to make them yourself, no problem. Call us, tell us what you want, and we will do it for you.



Straight Forward Billing

No surprises and an easy to understand monthly invoice. Have questions, call us. It's that simple.